

# COURTS IN PIMA COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2012-2014 SUMMARY



## LOCAL INITIATIVES, DRIVERS, AND PRESSURES

### SUPERIOR COURT, PROBATION, LIMITED JURISDICTION COURTS

- Continue development of functional enhancements for Pima AGAVE case management system and PACT for superior court/clerk; pass local data to the state in real-time; participate in state electronic filing project; develop one advanced technology courtroom.
- Expand AGAVE's web functions to provide subscription access point for case parties.
- Support Needs Assessment work effort in juvenile probation area.
- Continue integrating JOLTSaz functions for juvenile court with Pima AGAVE.
- Expand and improve data exchange / communications with justice partners and other outside agencies including tribes; expand electronic citation in limited jurisdiction courts.
- Continue to update and/or replace end-of-life hardware and software products and platforms.
- Reduce records storage needs through electronic document management, including court reporter notes.
- Improve electronic records management and digitization of limited jurisdiction courts.

### TUCSON CITY COURT

- In conjunction with Tucson City IT and Pima County, ensure continuity of court operations in a disaster.
- Improve use of automated measures for administrative staff and judicial staff performance, e.g., speed disposition reporting and use workflow for distributing motions.
- Expand modified photo default program to regular civil traffic violations.

## CY 2010 ACCOMPLISHMENTS

- Relocated Superior Court data center and completed desktop refresh effort (Office 2007)
- Implemented Pre-Trial Automated Case Tracking (PACT) system.
- Completed standalone E-Documents application in clerk's office and expanded to hearing officers.
- Completed development of portions of JOLTSaz; continued integration activities between AGAVE and JOLTSaz.
- Adult Probation deployed 12 Netbook computers to enable remote field reporting.
- PCCJC completed IVRU implementation and updated web presence, moved hardware to new data center.
- Enabled online payment of monthly installments on plan (Tucson City Court).
- Focused on increasing collections through automation and online (pre-adjudication) payments in smaller courts.
- Some smaller courts began preparing forms for use with AZTurboCourt.
- Performed numerous enhancements to court Internet and intranet websites.

## Statewide Projects: Impacts, Concerns, and Participation Plans

<b>LJ CMS/Bench Auto</b>	Generally ascribe high importance/high impact to new CMS; Tucson Muni part of large volume effort; other courts working on data cleanup to varying degrees; desire long notice before LJ CMS implements; staff training is a major concern; will be early to mid-cycle adopter, depending on court.
<b>JOLTSaz/SWID</b>	Involved in development efforts; integration with AGAVE continues; will be early adopter.
<b>LJEDMS</b>	High impact on current business processes; most courts unaware of statewide LJ EDMS effort; several LJ courts have or plan standalone EDMS; will be mid to late adopters.
<b>e-Filing/Std Forms</b>	Superior court implementing statewide solution; largest LJ courts implementing EDMS and eCitation; smaller courts concerned about increased hardware needs and related costs; will be early to mid-cycle adopter, depending on court.
<b>Architecture</b>	Implementing large number of VMs; remaining number of out-of-support databases and operating systems presents risk; some locally developed apps depend on non-standard backend products but are being replaced over time; several courts using ftp for outside data transfers.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full <sup>1</sup>	Skeletal <sup>2</sup>	Mention <sup>3</sup>	
AGAVE Core Rewrite	FY13		X		Superior Court; removes Visible code
Court Interpreter Tracking Replacement	FY12		X		Superior Court PDLYLOG/AGAVE
Conciliation Court Tracking App. Repl.	FY12		X		Superior Court CASA/AGAVE
XML for OCAC	FY12		X		Superior Court; addresses ftp risk
Migrate FoxPro Applications	FY13		X		Superior Court; addresses EA issues
KIOSK Reporting Station/Adult Probation	FY11		X		Superior Court
KIOSK Reporting Station/Pretrial Services	FY11		X		Superior Court
Desktop Platform Upgrade	FY12		X		Superior Court: Windows 7
MQ / ESB Implementation	FY12			X	Superior Court; e-filing

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e-Filing, Phase I	FY12			X	Superior Court; AZTurboCourt
Update ARS Code Table	FY11			X	Superior Court
JOLTSaz/AGAVE Integration	FY12			X	Superior Court
ADRS Grand Jury Feed	FY12		X		Superior Court
Migration from Novell Netware to Windows	FY12			X	Superior Court; addresses EA issue
Disaster Recovery (COOP)	FY13		X		Superior Court
Secure Wireless for Staff	FY11		X		Superior Court
Relocate PTS + Adult Probation	FY12		X		Superior Court
8 <sup>th</sup> Floor Renovation	FY12		X		Superior Court
Upgrade Wireless Connection	FY11			X	Superior Court; West Probation Office
Replace Network Infrastructure	FY12			X	Superior Court; addresses EA issues
Server Virtualization	FY12			X	Superior Court; addresses EA issues
Relocate Mental Health Court	FY12			X	Superior Court
Enterprise Mail Platform Replacement	FY12			X	Superior Court; addresses EA issues
e- Document Signature & Review	FY11		X		Clerk of the Superior Court; hearing officers

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JOLTSaz/AGAVE Integration	FY12		X		Clerk of the Superior Court
e-Filing	FY12		X		Clerk of the Superior Court; AGAVE
e-File Judicial Review/ e-Signature	FY12		X		Clerk of the Superior Court; e-signature
AGAVE Workflow	FY13		X		Clerk of the Superior Court; AGAVE
File Folder Tracking	FY13		X		Clerk of the Superior Court
JOLTSaz Development	FY11		X		Juvenile; collaborating with AOC on modules
JOLTSaz Integration	FY12		X		Juvenile; AGAVE
Imaging Delinquency Files	FY12		X		Juvenile w/ Superior Court
Automate Needs Assessment	FY12		X		Juvenile
Migrate to Statewide LJ CMS	FY12		X		PCCJC
e-Filing	FY12		X		PCCJC; local JCEF
Electronic Document Management	FY11		X		PCCJC; OnBase
FARE Collections	FY12		X		PCCJC
Case Information Sharing	FY12		X		PCCJC
e-Citation	FY11		X		PCCJC; PCSD

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<b>Internal Receipting</b>	FY11		X		PCCJC; underway
<b>Establish DR Site</b>	FY12		X		PCCJC; conceptual
<b>Probation Database Enhancement &amp; Expansion</b>	FY12		X		Tucson Muni; On Hold
<b>Disaster Recovery Planning</b>	FY11		X		Tucson Muni
<b>Improvements to FLAPP</b>	FY11		X		Tucson Muni; AZTEC bolt-on, multi-year
<b>MS-Office Upgrade</b>	FY11		X		Tucson Muni; to 2010
<b>Scan/Shred</b>	FY11		X		Tucson Muni; OnBase local JCEF
<b>Automated Criminal Disposition Sheets</b>	FY11		X		Tucson Muni; TPD; DPS
<b>Motions Workflow</b>	FY11		X		Tucson Muni; e-distribution
<b>Defaulting Photo Citations</b>	FY11		X		Tucson Muni; VB.NET
<b>Web Page &amp; Online Forms</b>	FY11		X		Ajo Justice; local JCEF
<b>Records Management Scanner</b>	FY14		X		Ajo Justice; LJ EDMS
<b>eCitation</b>	FY13		X		Ajo Justice; new CMS
<b>Streamline Records Retention</b>	FY12		X		Ajo Justice; conceptual
<b>Barcode Scanner Software Upgrade</b>	FY12		X		Ajo Justice; file tracking

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<b>IVR Phone System</b>	FY13		X		Ajo Justice
<b>Web &amp; IVR Payments</b>	FY13		X		Ajo Justice
<b>Court Recording Support</b>	FY12		X		Ajo Justice; purchase annual maintenance
<b>Develop Web Page</b>	FY11		X		Green Valley; on hold
<b>Printable Forms on Web</b>	FY12		X		Green Valley; local JCEF
<b>Fill-in Forms on Web</b>	FY12		X		Green Valley; local JCEF, TurboCourt
<b>Automated Forms in Courtroom</b>	FY14		X		Green Valley; cannot be done with AZTEC
<b>e-Citation</b>	FY11		X		Green Valley; State JCEF
<b>Replace Credit Card Terminal</b>	FY11		X		Green Valley; TASQ Technology
<b>Records Management Scanner</b>	FY12		X		Marana; LJ EDMS
<b>eCitation</b>	FY12		X		Marana; State JCEF
<b>IVR System</b>	FY12		X		Marana; conceptual
<b>Bar Code Scanning</b>	FY12		X		Marana; TabQuick
<b>EDMS-Image Transfer</b>	FY13		X		Oro Valley; AOC CDR
<b>Implement Security Equipment</b>	FY13		X		Oro Valley

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<b>e-Filing</b>	FY12			X	Oro Valley; conceptual
<b>Paper File Destruction</b>	FY12		X		Oro Valley; excl fingerprints
<b>Video Initial Appearances</b>	FY13			X	Oro Valley; conceptual
<b>Jury+ Upgrade</b>	FY12			X	Oro Valley; to NG
<b>Fillable, Printable Forms on Web</b>	FY11		X		Sahuarita
<b>Security Equipment Installation</b>	FY11		X		Sahuarita; local JCEF
<b>eCitation</b>	FY14		X		Sahuarita; State JCEF
<b>Run Wiring in 2<sup>nd</sup> Courtroom</b>	FY11		X		Sahuarita; City IT
<b>Recording Software in 2<sup>nd</sup> Courtroom</b>	FY12			X	Sahuarita; Liberty expansion
<b>CMS Access in 2<sup>nd</sup> Courtroom</b>	FY12			X	Sahuarita; expansion
<b>Courtroom/Judge Laptop</b>	FY13		X		South Tucson; Touch Screen & eSignature; local JCEF
<b>Digital Recording</b>	FY13		X		South Tucson
<b>eCitation</b>	FY12		X		South Tucson; STPD

Note 1:

An “X” in “Full” indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology’s Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An “X” in “Skeletal” indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An “X” in “Mention” indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.